

Protocol Library

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The following is a list of books, documents and other publications on the subject of protocol, etiquette, business customs, dining practices, cultural diversity and other related issues. Additions, corrections and updates are always welcome and much appreciated.

We sincerely thank the Los Angeles County Office of Protocol for contributing to this listing.

Items are available for loan through the Resource Section and can be requested electronically at info.ePROTOCOL.us.

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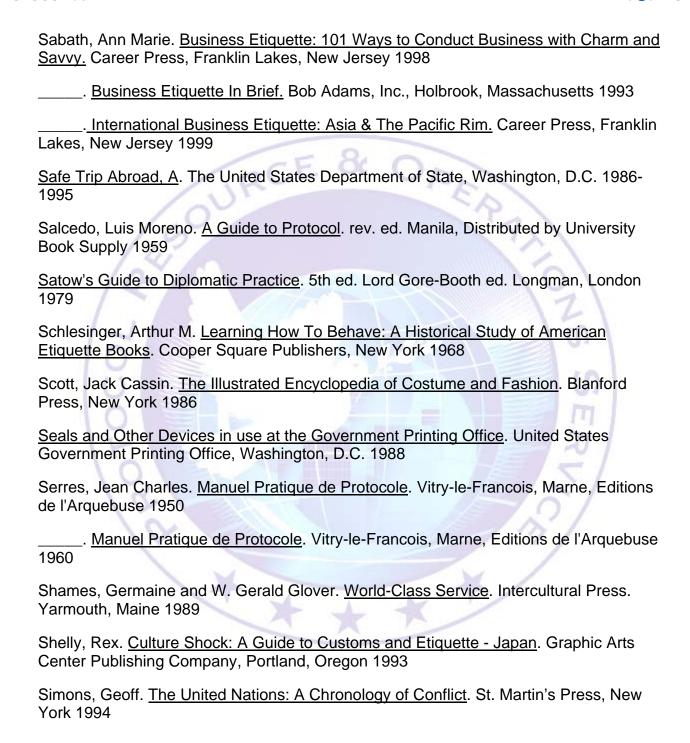
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Functioning in today's global environment requires an ability to deal with people of diverse backgrounds and customs. In addition to a thorough understanding of what is expected in your position, having a working knowledge of different traditions, sensitivity to cross-cultural distinctions and a mastery of modern protocol and advance techniques are critical to achieving success. This continuing series provides executives and officials with the orientation they need to be informed and at ease when interacting and negotiating with international counterparts.

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